

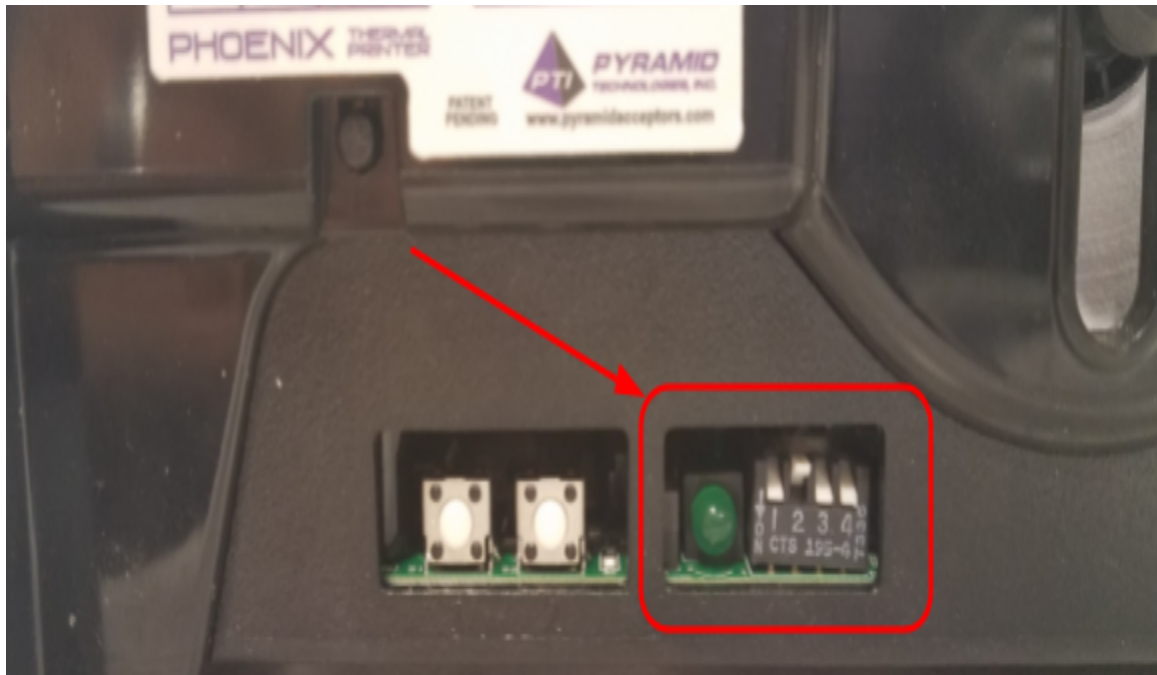


The Phoenix thermal printer is now fully compatible with all Banilla game platforms via serial communication. Our new SEN02 firmware gives you full serial compatibility with a few extra advantages. Larger bold text, shorter ticket length to conserve paper, [Sentry Security module compatibility](#) and voucher numbers printed on every ticket!

This is easily achieved in 6 easy steps listed below.

## Phoenix / Banilla Game, Serial Printer Configuration Instructions

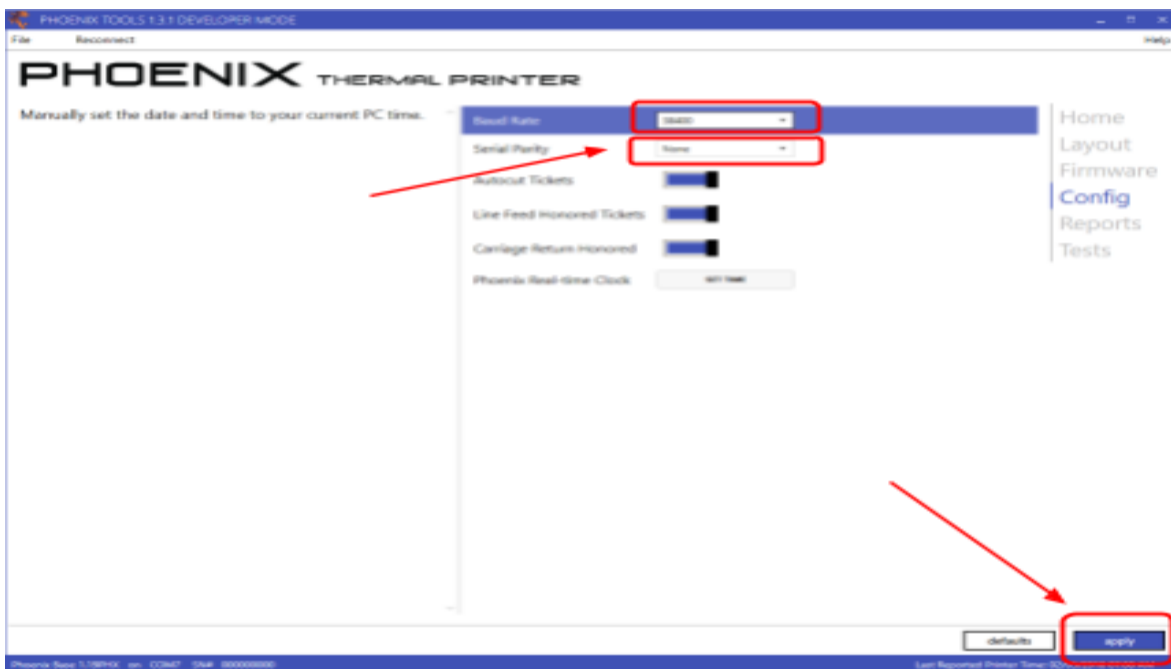
1. First you will need to set the dip switches on the Phoenix to the following: **1 on, 2 off, 3 on and 4 on**, power cycle the printer after any change of dip switches. (Please see image below)



- Next let's connect the Phoenix to printer tools so that you can update the firmware to **SEN02** style firmware. (Firmware is available upon request see image below.)



- After the firmware is updated let's go to the **Config** and set your baud rate to 38400 and serial parity to none. Once selected then click **Apply** as seen in the image below:



4. Please connect the printer using RJ45 to the Phoenix and DB9 connected to **Com 3** on the game board. (Please see image below for reference and harness pinout)  
 (Use "Phoenix cable 5P008" **Not** ICT's harness this can cause damage to the printer)

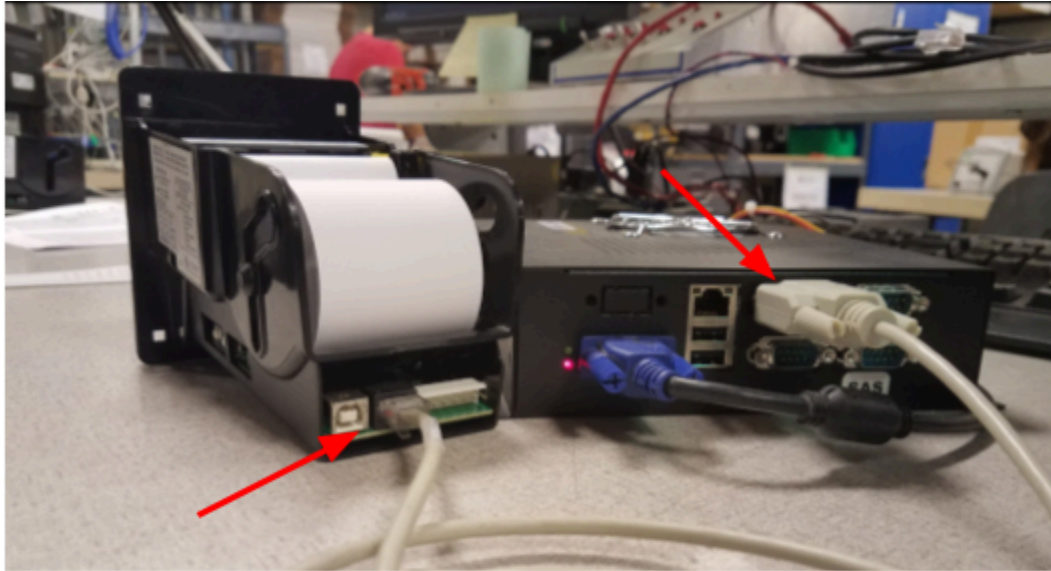
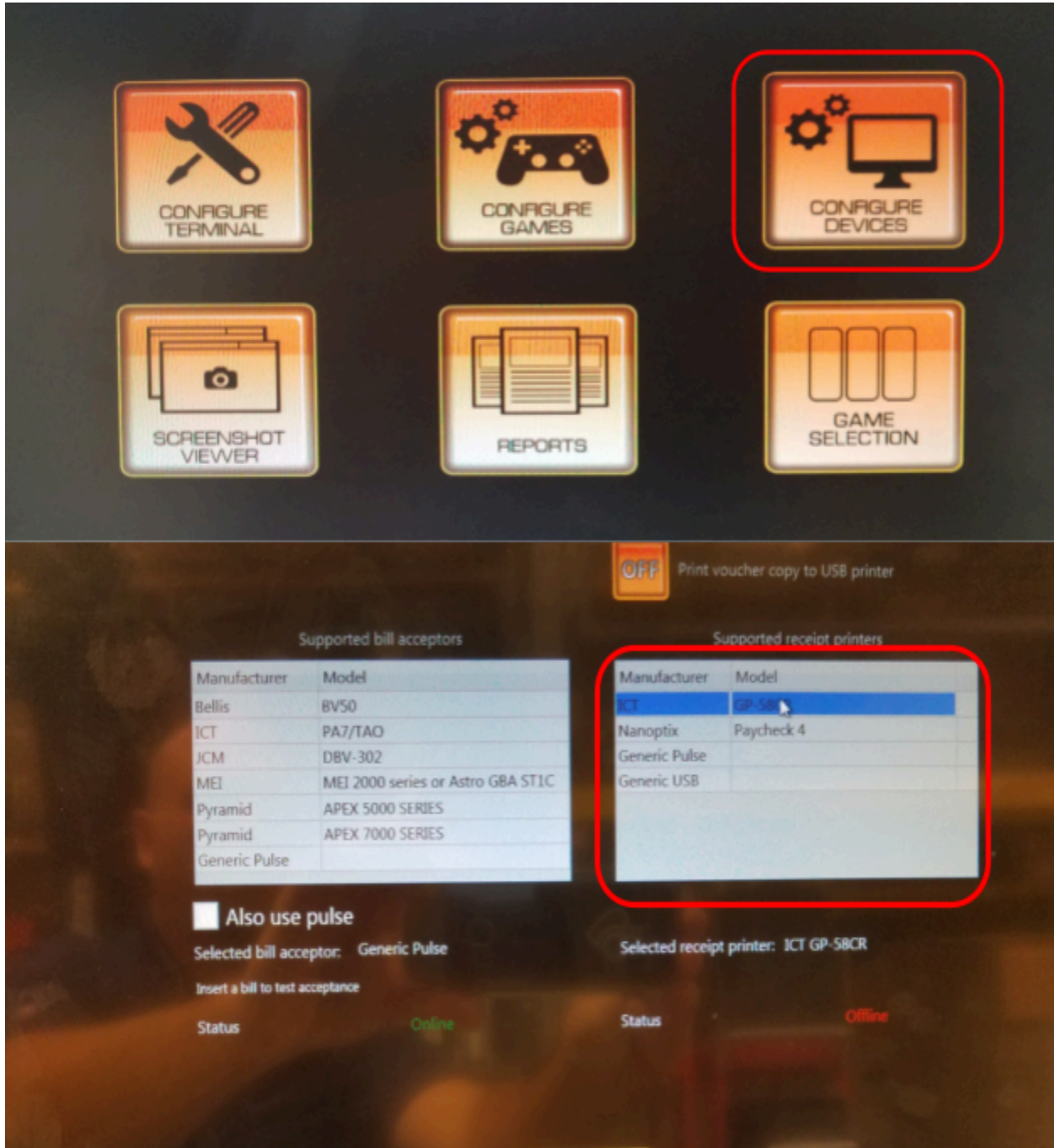


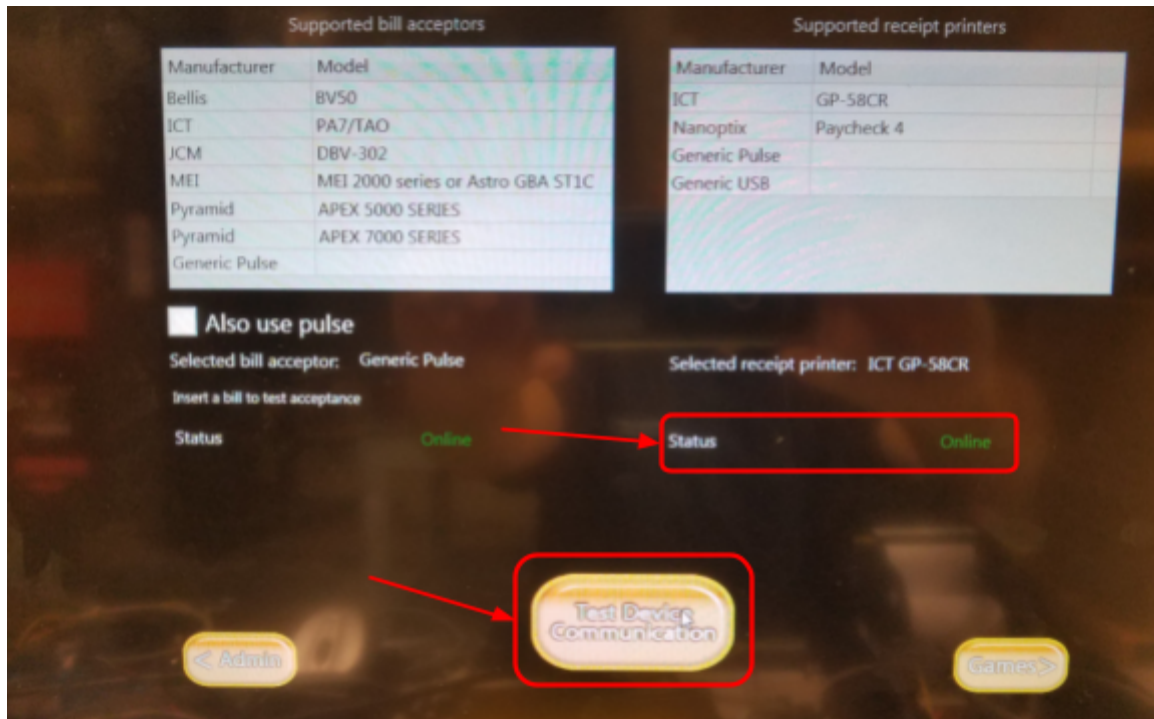
TABLE 1 FROM - TO WIRE LIST		
END 1	END 2	DESIGNATION
2	3	TXD
3	4	RXD
5	7	GND



- In the game Admin settings go to **Configure Devices** menu option. When you are there please select the *ICT GP-58CR* printer option. (Please see image below for reference)



- Once that is done select the *Test Device Communication* button and verify status shows **Online**. (See image below)



**Done!**

No further steps will be needed and you're all set to print your voucher tickets.



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